Notice of References Cited Application/Control No. O9/771,991 Examiner John L Shew Applicant(s)/Patent Under Reexamination SIEGRIST ET AL. Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-6,487,196 B1	11-2002	Verthein et al.	370/352
	В	US-5,907,605 A	05-1999	Ramirez et al.	379/376.01
	С	US-6,678,718 B1	01-2004	Khouri et al.	709/204
	D	US-6,690,654 B2	02-2004	Elliott et al.	370/260
	Е	US-			
	F	US-			
	G	US-			
	Н	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-	<u>"</u>		
	М	US-	,		

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	Z					
	0					
	Р					
	Q					
	R					
	S			· · · · · · · · · · · · · · · · · · ·		
	Т			,		

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)					
	U	Coffman, James E., "Extending internet calls to a telephone call center", Eurpean Patent Application EP0843454A2, 05/20/199					
	v						
	w						
	x						

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYYY format are publication dates. Classifications may be US or foreign.